



*We heal and inspire the human spirit.*

**To:** PCPs  
**From:** IEHP – Provider Relations  
**Date:** September 4, 2025  
**Subject:** **Mandatory Biennial PCP Training – September 18**

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In accordance with DHCS, all Providers are required to take refresher training every two years. We will offer a Mandatory Biennial PCP Training Webinar on **September 18, from 12:00 p.m. to 1:30 p.m.**

**NOTE: If you have already attended and attested this year,  
you are not required to attend for another two years.**

**Agenda items include:**

- Mission, Vision, and Values
- Provider Support
- Providers' Role, Rights & Responsibilities
- Members' Role, Rights & Responsibilities
- Utilization Management & Care Coordination
- Claims
- Compliance Trainings

Meeting Details	
<b>Date</b>	<b>September 18, 2025</b>
<b>Time</b>	<b>12:00 pm-1:30 pm</b>
<b>Location</b>	<b>Microsoft Teams</b> Webinar (link will be sent via email the day prior to the meeting)
<b>RSVP via <a href="#">link</a> or QR code by Wednesday, September 17</b>	

For RSVP questions, please email Laura Roque [Roque-L@iehp.org](mailto:Roque-L@iehp.org)

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

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